

Bar Service Guidelines

Our new bar booking system, Table Agent, is settling in well, but please remember to add the following information in the request box at the time of booking:

- 1) Your preferred seating area and
- 2) The names of your guests

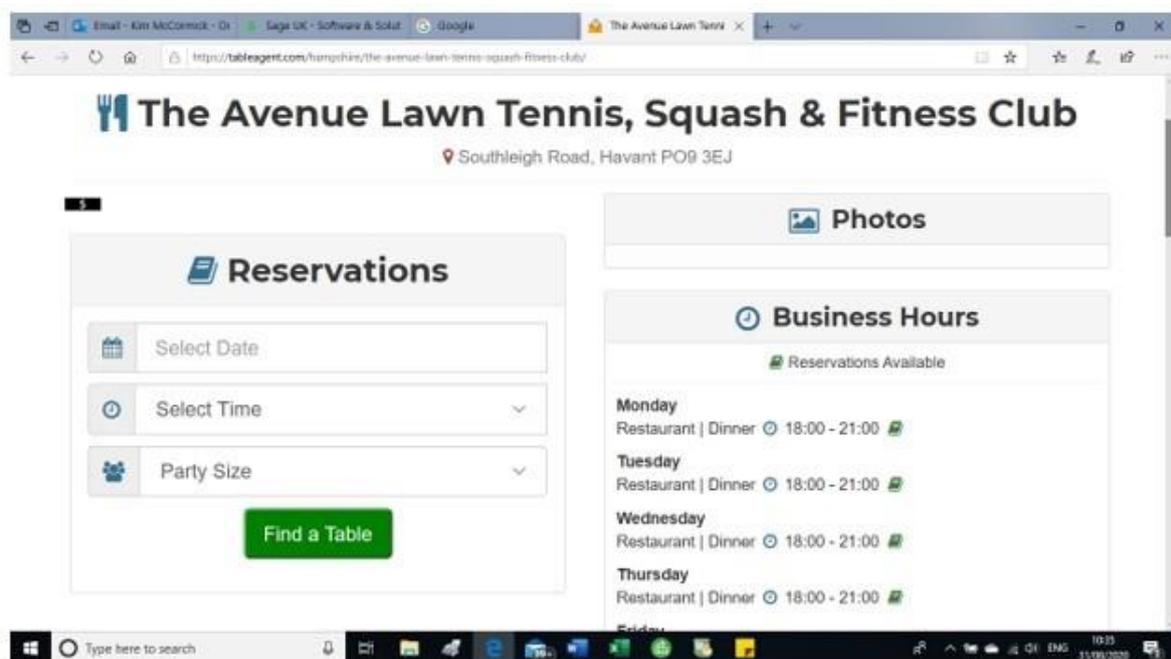
The bar is currently open Monday to Saturday (18:00 – 21:00) and Sunday lunchtimes (12:30 – 15:30)

Exciting news! The bar is now stocking Real Ale on tap. This is purely on a trial basis, so if we do not manage to sell sufficient stock within the life of the keg, we will have to revert back to bottled ales, so please, all you real ale lovers, book yourselves in to the bar for a beer or two and support this requested addition to our menu.

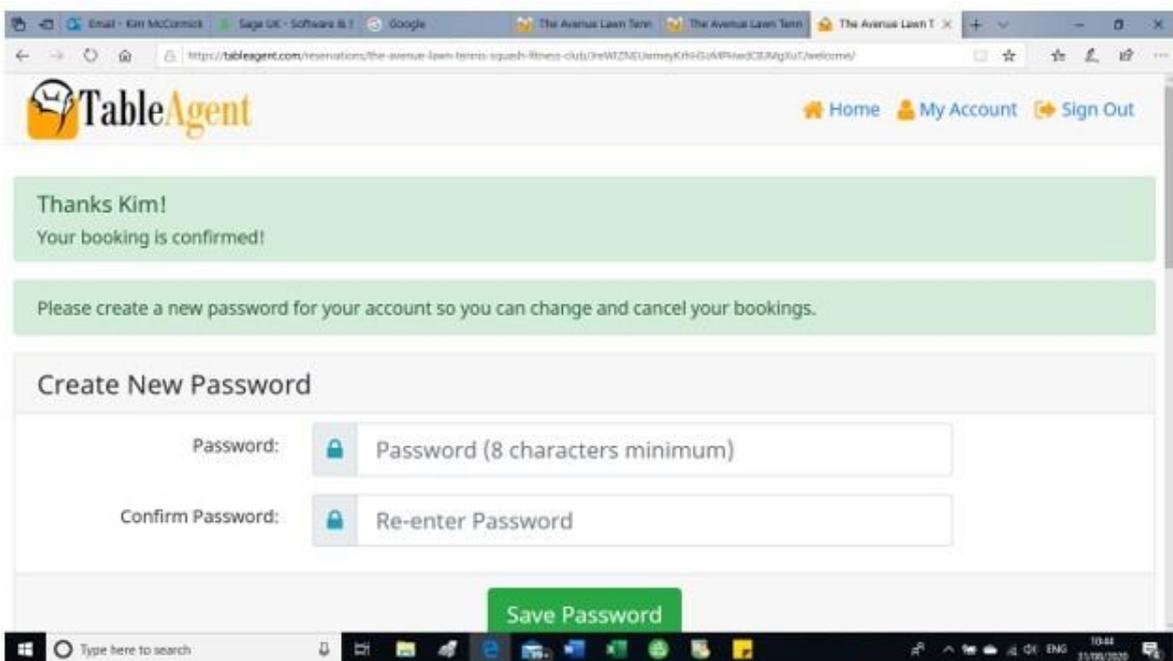
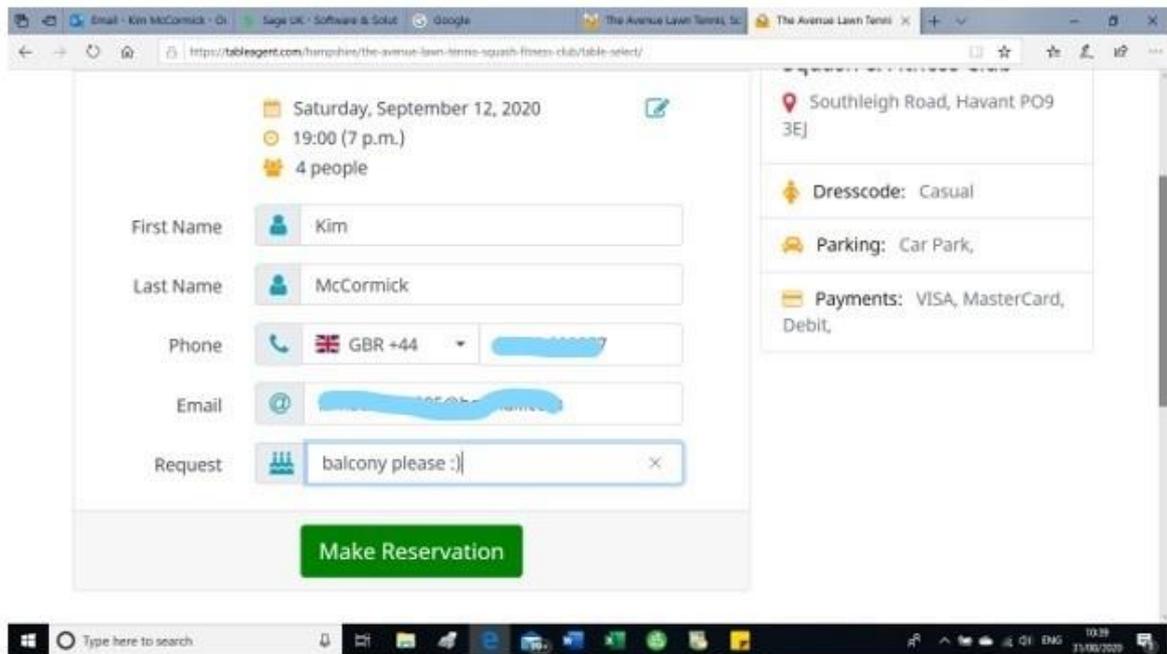
Please click on the link below to book a table

It's very user friendly and will allow you to book a table up to 30 days ahead. Just copy and paste the following link into your internet browser and fill in the date, time and number in your party then click on 'Find a Table'

<https://tableagent.com/hampshire/the-avenue-lawn-tennis-squash-fitness-club/>



When making your first reservation, you will need to enter your name, telephone number and email address and enter your preferred seating area in the request box (balcony, bar, grass), with the names of the people in your party, then click on the 'Make Reservation' button which will take you to the set up password screen



Once you have saved your password, that's it, unless of course you need to amend or cancel your reservation, which you can easily do by signing back into your account.

When you arrive at the club please follow the instructions below:

Bar service

Although members with booked tennis courts, squash & gym bookings will have access to the club on those evenings, unless they have booked a table via Table Agent, access to the bar will not be guaranteed. However, if there are any available tables, they will be able to enjoy the bar facility.

We look forward to welcoming you all back for a beer, glass of wine, or perhaps a house special G&T very soon, cheers!

- 1) When you arrive at the club text **07762 484623 WITH YOUR NAME!!** to confirm your table location, await confirmation and an invitation to either head up the external staircase or take a seat at a table outside.
- 2) Once seated text your table number and order to: **07762 484623**
- 3) You will receive two text messages, the first to confirm receipt of your order, the second to invite you to the bar to collect your order and make your payment by **CREDIT /DEBIT CARD ONLY**
- 4) Please use the hand sanitiser in the dispenser (positioned at the balcony door) before approaching the bar
- 5) The bar person will invite you to make your payment, then ask you to step back behind the line on the floor whilst the transaction is processed
- 6) When invited, collect your order, and take it to your table following the one-way system. If you are sitting outside, this will be through the function room, down the back stairs and out through the fire door.
- 7) Please **take care when carrying drinks down stairs**. You should only carry your own drink as carrying a tray will reduce your ability to see the steps or grasp the handrail if necessary.
- 8) Please make sure this door is closed once you have exited the building, as entry through this door is prohibited
- 9) Please dispose of your glasses and bottles in the recycling bins provided